**新兴产业工程学校2023-2024学年第二学期期末考试卷**

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**学院：** 新兴产业工程学校  **课程名称： 英语 试卷类型：** A 卷

**适用范围：** 22 **级** 工科类 **专业** 各 **班 考试方式：** 闭卷 **印刷份数：** 480份

承诺：我将严格遵守考场纪律，并知道考试违纪、作弊的严重性，承担由此引起的一切后果。

学校 班级 姓名 学号

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| **题号** | **一** | **二** | **三** | 四 | 五 | 六 | **总分** |
| 得分 |  |  |  |  |  |  |  |

1. **翻译单词。（本大题共 10空，每空2分，共20分）**

1.situation 2.verify 3. logically

4.security 5.violate 6.electricity

7.assessment 8.undervalue 9.admirable

10. malfunction

1. **单项选择。（本大题共10题，每题2分，共20分）**

（  ）1.Many international conferences are held in shanghai.

A. 参考 B. 会议 C. 商务

（  ）2.Be polite to people you do not know.

A. Whose B. Which C. Whom

（  ）3.Jan has\_\_\_\_\_\_to Beijing.She will come back tomorrow.

A. Been B.gone C.went

（  ）4.The police observed a man enter the bank.

1. 观察 B. 遵守 C. 评论

（  ）5.The English novel is quite easy for you.There are\_\_\_\_\_ new words in it.

1. a little B. little C. a few

（  ）6.The system has been in operation for six months.

A. 使用 B. 手术 C. 运行

（  ）7.Careless use of PPE \_\_\_\_\_\_damage your body.

A. must B. may C. can

（  ）8.Equipment has been kept in service long after it should have been replaced.

A. 替换 B. 服务 C. 使用

（  ）9.Workers’ contribution to the research should never\_\_\_\_\_\_.

1. undervaluing. B. undervalue C. be undervalued

（  ）10.They normally inspect the workshops\_\_\_\_\_are of the first importance.

A. which B. who C. where

**三、****补全对话。（本大题共 5小题，每题2.5分，共 15分）**

Tom: Good morning,sir.May I come in?

**A. Make use of your potential**

**B. Anything I can do for you**

**C. Apply for an opportunity**

**D. What do you work as?**

**E. Put it this way**

**F. Work as a staff**

**G. I’ve found a summer job**

David:Morning.\_\_\_\_\_\_\_\_\_\_\_

Tom:I’ve been working as an accountant assistant for a year.I want to\_\_\_\_for advancement.

David: You’re negotiating a promotion?

Tom:Yes,I suppose I could\_\_\_\_\_in our firm and I’m doing the job

indeed.

David：I want to \_\_\_\_\_.I don’t think you’re ready for a

promotion yet

Tom: Can’t my accomplishments prove my ability?

David:To be perfectly frank with you,we’re planning to fill

the vacant position you’re after with somebody from the

outside.And I hope you’re as ever and\_\_\_\_\_so as to prepare for

your promotion next time.Rest assured,and I will provide you

with the chance as soon as you’re mature and proficient enough.

**四、阅读理解。（本大题共5小题，共 10分）**

A boy called Mrs. Chen and said,"Do you want to mow your lawn?"Mrs. Chen replied,"No, I already have a lawn mower." The boy said, "I will help you pull the weeds out of your flowers." Mrs. Chen replied,"So did my lawn mower."The boy said,"I'll cut the grass along the sides of the walk for you." Mrs. Chen said,"The man I hired has already done it.Thank you.I don’t need a new mower.”The boy hung up the phone and his roommate asked him,"Aren't you working as a lawn mower for Mrs. Chen?Why did you make this call?”The boy said.”I just want to know how well I’m doing!”

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This story reflects the ISO's first idea, which is to focus on the customer,constantly inquire about the customer's evaluation, we are likely to know our strengths and weaknesses, and then develop our strengths, improve our work quality, firmly seize the customer. All employees are capable of satisfying customers. For marketers, this is a way to get highly loyal customers.

This is also a communication problem. It is really difficult for a person to get a fair and objective evaluation. Does this story offer a good idea for us?

Most of the time, quality is passive, just to continue the pattern of problems and then to solve the problem. To find problems and solve the problems is a much better quality management mode. This also shows the essence of a qualified manager. We should always believe that "risks can be prevented, and defects can be prevented too"!

( )1. Why did the boy make the call?

A. He wanted to get a part-time job as a lawn mower.

B. He just wanted to know how well he was doing.

C. His friend asked him to make this call.

( )2.What can we do with the customers' evaluation?

A. We can know our advantages and disadvantages, and then

develop the former.

B. We are capable of satisfying customers.

C. We can get highly loyal customers.

( )3.Why is it difficult for a person to get a fair and objective evaluation?

A. Because we often continue the pattern of problems and then solve them.

B. Because evaluation is a communication problem.

C. Because evaluation is often passive.

( )4.What kind of quality management model is good?

A. To have good communication with the employees.

B. To find problems actively and solve them in time.

C. To prevent all the defects and risks.

( )5.What can we learn from the story?

A. Focus on the customer.

B. Be active to find the problems and solve them.

C. Both A and B.

**五、翻译句子。（本大题共5小题，共20分）**

1.What makes an excellent employee?

2.How safe is your workplace?

3.Product quality can never be important enough!

4.Why is craftsmanship important to us?

5.How do I further my career growth?

**六、应用写作。（本大题共15分）**

假如你是李华，最近你换了一份新工作，职业是一名维修技术人员（maintenance technician)请你写信给你的朋友David来描述你的这份新工作内容100字左右且应包括以下要点：

（1）你的工作内容是什么

（2）工作职责是什么

（3）对工作的未来的打算